

Joyce M. Klein
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EXPERIENCE

Arbitrator and Mediator (1999 to present)

- *Arbitrate labor disputes. Appointments to permanent labor panels include:
American Eagle and ALPA; Gemini Air and ALPA; USAirways and AFA;
Champion Airlines and ALPA; Miami Air and AFA; Verizon and IBEW;
Washington Metro and OPEIU, Local 2; Port Authority of New York and New
Jersey and CWA; State of New Jersey and CWA.
- *Arbitration Rosters include NMB, AAA, FMCS, NJ PERC, NYPERB
- *Member NJ PERC Special Panel of Interest Arbitrators.
- *Factfinder for public sector labor disputes in the State of New Jersey
- *Mediate labor and employment disputes.

Special Counsel, Presidential Emergency Boards

- *Advised nine Presidential Emergency Boards created to make recommendations to
the President for settlement of interest disputes. Presidential Emergency Boards
included those created to address disputes between the National Freight Railroads
and BMW, American Airlines and APA, Amtrak and several of its labor
organizations Metro-North Railroad and its labor organizations, Long Island Rail
Road and UTU; and SEPTA and BLE.
- *Acted as liaison between Presidential Emergency Boards, the National Mediation
Board and the White House.

National Mediation Board (Senior Hearing Officer/Legal Counsel—July 1994 – September 1998; Hearing Officer/Ass't. to General Counsel—May 1990-July 1994)

- *Responsibility for the Board's representation duties under the Railway Labor Act.
- *Advised Board Members, Chief of Staff, Staff Director/Arbitration, Mediators and
other Board staff on a broad range of labor and federal administrative law issues.
- *Conducted hearings in cases involving complex or novel issues in the airline and
railroad industries.

NJ Public Employment Relations Commission (Public Employment Relations Specialist, September 1986 – May 1990)

*Investigated, and mediated unfair labor practice and representation and disputes involving public sector employees.

*Conducted hearings and issued recommended decisions in unfair labor practice and representation disputes involving public sector employees.

OTHER EXPERIENCE

Adjunct Professor, Rutgers University School of Management & Labor Relations (Spring 2002 to present)

*Adjunct Professor for graduate and undergraduate level courses on Grievance Processes and Arbitration, Employment Law, and Collective Bargaining in the Public Sector.

Adjunct Professor/Lecturer, George Washington University Law School, (Spring 2000 through Spring 2002)

*Adjunct Professor/Lecturer for course on the Law of Alternative Dispute Resolution.

Education and Training

The Alliance for Education in Dispute Resolution, Employment Mediation, October 1999

The Program on Negotiations at Harvard University, Negotiating Labor Agreements, September 1997

University of Wisconsin Law School, J.D. 1986

N.Y.S. School of Industrial & Labor Relations at Cornell University, B.S. 1982

Publication and Memberships

Contributing Editor, The Railway Labor Act, ed. Douglas L. Leslie (BNA Books, 1995)

Member, NJSBA, ABA, Railroad and Airline Section, LERA, SFLERP

Admitted to practice law in New Jersey and Pennsylvania (inactive).

Per Diem \$1,200.00